

WARWICK

— WINE FAMILY —

Why become a Warwick Wine Club member?

Receive automatic shipments of internationally acclaimed wine, often not available on store shelves, at a generous 20% discount; as well as enjoy access to member-only wines, parties, and complimentary tastings.

How does my membership to the Warwick Wine Club work?

You commit to automatically receive regular selections of 6 or 12 bottles of pre-selected wine from Warwick. Your credit card is automatically charged on shipment. You will receive two notifications via e-mail before a pending shipment.

How frequently do I receive wine?

You may choose from 6 bottles every 3 months (Feb, May, Aug, Nov), or 12 bottles (May, Nov) twice a year.

Can I choose what is in my shipment?

All wine club shipments are pre-selected by us. All changes to a particular shipment must be made two weeks prior to date of dispatch and are made at Warwick's discretion. We will notify you well in advance of any wine club shipment.

What are the costs?

There is no joining fee or membership fee. You pay for the wine and shipping, if less than 12 bottles.

How will I know when my wine is being shipped?

You can expect to receive notification two weeks before each shipment via e-mail. It is highly important that we have a primary e-mail address for you and it is up to you to notify Warwick of any changes to your e-mail address or delivery address.

How do I cancel my membership?

You may cancel, in writing, not more than 2 weeks before a quarterly shipment.

What if I am unhappy with my wine?

Warwick will refund or replace any wine that you receive if for any reason you are dissatisfied with the quality. In the unlikely event that there is a broken bottle in your case, we will credit your account or replace the damaged bottle. Please notify us within 14 days of receipt of your order, otherwise you will be deemed to have accepted the goods. **Your satisfaction with your membership to our wine club is our main priority.**